# **CHANGAN WARRANTY BOOKLET**





# **Series No. CAP-23-0001**



## Dear CHANGAN vehicle owner,

# Thank you for purchasing your Changan vehicle.

Please retain this booklet in your vehicle, as it outlines the terms and conditions of your Limited Warranty, including:

- What is covered?
- What is not covered?

- Required Preventive Maintenance Schedule.
- Free 5,000 km and 15,000 km PMS Labor Coupon.

If you have any questions regarding your Limited Warranty, please contact any authorized Changan dealer, which you can find on the *Appendix* section of this booklet.

# **IMPORTANT REMINDERS**

#### STEPS IN CLAIMING WARRANTY

- 1. Visit any Authorized Changan Dealer.
- Present your Warranty Booklet to the Service Advisor.
- Discuss your concern with the Service Advisor or Customer Relations Officer.

INSTRUMENT CLUSTER REPLACEMENT RECORD			
Instrument cluster replaced on km on the odometer.			
Servicing dealer: Name: Dealer Signature:			

# **VEHICLE DAILY CARE**

You are responsible for conducting preoperational inspection and familiarization before operating your vehicle. Please check your Owner's Manual for additional information.

### **OWNER INFORMATION CHANGES**

If you are the subsequent owner of this vehicle or if you change your address, please fill out the Owner Information Change Card in this booklet.

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# GENERAL INFORMATION

#### **OWNER'S INFORMATION**

This Changan Warranty Booklet has been compiled to simplify the benefits, terms, and conditions of the warranty coverage available for your vehicle.

Please read this booklet carefully to familiarize yourself with all the warranty coverages of your new vehicle. All information is based on the latest data available at the time of publication and is subject to change without notice.

Any modification on your Changan vehicle may affect its performance, safety, or durability. A modification shall also void the warranty of the vehicle and may violate government regulations.

This booklet should remain with Changan vehicle. In the event of a subsequent sale, the booklet must likewise be turned over to the new owner.

#### PRE-DELIVERY INSPECTION

Your selling dealer has inspected and conditioned your new vehicle based on Changan's recommended predelivery service standards to ensure your satisfaction with the appearance and performance of your vehicle.

### PREVENTIVE MAINTENANCE AND INSPECTION

Regular maintenance by factory-trained technicians is important to keep your Changan vehicle in top driving condition. This will ensure efficient operation and a longer life for your Changan vehicle. This maintenance is carried out in accordance with Changan Auto Philippines standards.

#### **OWNER STATUS CHANGE CARD**

## Customer Information

Customer Name:				
Address:				
E-mail Address:				
Mobile Phone Number:		Other Conta	ct Number:	
Vehicle Information		•	<u>.</u>	
Delivery Date:	Model:		Plate Number:	
Vehicle Identification Number	r (VIN)			
Engine No: Color:				
Change of owner's residence Date:				
Change of ownership Mileage:			Mileage:	
Re-issuance				
Selling Dealer & Address:				
Signature over Printed Complete name				
Service Manager	Custo	mer	Date	

#### DISTRIBUTOR'S COPY

#### MEMORANDUM OF AGREEMENT

#### MEMORANDOM OF AGREEM

Customer Information				
Customer Name:				
Address:				
E-mail Address:				
Mobile Phone Number:		Other Conta	ct Number:	
Vehicle Information				
Delivery Date:	Model:		Plate Number:	
Vehicle Identification Number	er (VIN)			
Engine No: Color:				
I hereby acknowledge that I have received Changan Manufacturer's Warranty Booklet and Owner's Manual, that my selling dealer has fully explained to me the following:				
<ul> <li>a. Terms and condition of warranty</li> <li>b. Importance of Preventive Maintenance Service (PMS)</li> <li>c. Agreement with Data Privacy Policy of Changan Auto Philippines</li> </ul>				
Selling Dealer & Address:				
Signature over Printed Complete name				
Sales Manager	Custo	mer	Date	

Service Manager

#### **OWNER STATUS CHANGE CARD**

# **Customer Information** Customer Name: Address: E-mail Address: Mobile Phone Number: Other Contact Number: Vehicle Information Delivery Date: Model: Plate Number: Vehicle Identification Number (VIN) Engine No: Color: Date: Change of owner's residence Mileage: Change of ownership

Customer

Date

#### DEALER'S COPY

#### MEMORANDUM OF AGREEMENT

Customer Information			
Customer Name:			
Address:			
E-mail Address:			
Mobile Phone Number:		Other Conta	ct Number:
Vehicle Information			
Delivery Date:	Model:		Plate Number:
Vehicle Identification Number	er (VIN)		
vernete raentineation ranno	21 (VIIV)		
Engine No:			Color:
I hereby acknowledge that I and Owner's Manual, that m			
·	, ,		J.
<ul> <li>d. Terms and condi</li> <li>e. Importance of Pr</li> </ul>		iance Service (	'DMC)
			Auto Philippines
Salos Managor	Custo	mor	Data

OWNER'S COPY

## **OWNER STATUS CHANGE CARD**

#### **Customer Information**

Address:		
E-mail Address:		
Mobile Phone Numb	er:	Other Contact Number:
Vehicle Information		
Delivery Date:	Model:	Plate Number:
Vehicle Identification	(,	Color:
	Change of owner's re	Date:
	Change of ownership	Mileage:
	Re-issuance	
Selling Dealer & Add	ress:	
	ed Complete name	
Signature over Printe	a complete name	

#### OWNER'S COPY

## **MEMORANDUM OF AGREEMENT**

#### Customer Information

Customer Name:				
Address:				
E-mail Address:				
Mobile Phone Number:		Other Conta	ct Number:	
Vehicle Information				
Delivery Date:	Model:		Plate Number:	
Vehicle Identification Numbe	r (VIN)			
Engine No: Color:				
I hereby acknowledge that I have received Changan Manufacturer's Warranty Booklet and Owner's Manual, that my selling dealer has fully explained to me the following:				
<ul> <li>a. Terms and condition of warranty</li> <li>b. Importance of Preventive Maintenance Service (PMS)</li> <li>c. Agreement with Data Privacy Policy of Changan Auto Philippines</li> </ul>				
Selling Dealer & Address:				
Signature over Printed Complete name				
Sales Manager	Custo	mer	Date	

# NEW VEHICLE LIMITED WARRANTY

## START OF WARRANTY PERIOD

The Warranty period of the new Changan vehicle will start on the date of delivery to the first retail customer.



### **WARRANTY SERVICES**

Authorized Changan dealers will make necessary repairs, using Changan Genuine Parts, to resolve any problem covered by your warranty——— and will be free of charge.



# **BASIC WARRANTY COVERAGE**

Changan warrants that it will either repair or replace any component originally manufacture or installed by Changan that is found to be defective in material or workmanship under normal use and maintenance, except those items specially referred in the article, "What is not Covered by Warranty" for a period of 60 months or 150,000 km, whichever comes first (for commercial purpose vehicles such as, but not limited to taxis, rental, etc.: 12 months or 100,000 km whichever comes first). This Warranty shall apply only to Changan vehicles sold by authorized Changan dealers and have complied with the Preventive Maintenance Schedule outlined in the Warranty Booklet.

Changan Auto Philippines reserves the sole right and discretion to render a final decision on all warranty matters/claims. All complaints, actions, or proceedings arising from any issue involving the warranty of the vehicle shall be filed in the proper courts, quasi-judicial bodies, or administrative agencies, to the exclusion of all other courts, quasi-judicial bodies, or administrative agencies.

# 3 NEW VEHICLE LIMITED WARRANTY

#### WHAT IS COVERED?

#### For **Private Use**

- a. Basic Warranty 60 months or 150,000 km whichever comes first.
- b. Battery 12 months or UNLIMITED mileage. Discharge battery due to negligence and lack of maintenance shall not be covered by warranty.
- c. Painting and Rubber Parts 36 months or 100,000 km whichever comes first.
- d. Tires 3 months or 5.000 km whichever comes first.
- e. Absorber: such as 'Strut Assy' Absorber Assy., Rear Shock 36 months or 100,000 km whichever comes first
- f. Entertainment System such as multimedia unit, display screen, radio, Vehicle Information and Entertainment 36 months or 100.000 km whichever comes first.

For Commercial Use such as, but not limited to taxis, rentals, etc., warranty coverages will be as follows:

- a. Basic Warranty 12 months or 100,000 km whichever comes first.
- b. Battery 12 months or 20,000 km whichever comes first. Discharge battery due to negligence and lack of maintenance shall not be covered by warranty.
- c. Painting and Rubber Parts 12 months or 100,000 km whichever comes first.
- d. Tires 3 months or 5,000 km whichever comes first.

**Note:** Parts locally installed are warranted by the respective suppliers.

#### WHAT IS NOT COVERED BY WARRANTY?

#### NORMAL MAINTENANCE SERVICES

The following list is not covered by warranty unless such services are performed as part of a covered warranty repair:

- Cleaning
- Polishing
- Minor adjustment
- Lubrication
- Wheel alignment, wheel balancing, and tire rotation

# FACTORS BEYOND THE MANUFACTURER'S CONTROL

Damages resulting from misuse, abuse, overload, theft, modification, alteration, tampering, disconnection, use of improper or insufficient fuel, lubricants, and fluids, repair from unauthorized dealer, service center, and/or personnel, accident, and use of non-genuine parts or accessories are not covered.

## **VEHICLE TOOLS**

Warning triangle, Jack, Wheel nut wrench, Jack rocker, and tool kit are not covered by warranty.

#### MAINTENANCE SERVICES AND PARTS

The following list of maintenance services and parts shall not be covered by warranty:

- Engine tune-up
- Filters (air filter, air-conditioning filter, oil filter, fuel filter, etc.)
- Oil or fluid change (engine oil, transmission fluid, coolant, brake fluid, windshield washer, etc.)
- Air-conditioning maintenance parts and fluids such as receiver drier, expansion valve, refrigerant, etc.)
- Spark plugs
- Wiper blades
- Belts
- Bulbs
- Fuses and relays
- Brake pads, brake lining, and brake discs
- Clutch components such as release bearing, pilot bearing, pressure plate, clutch disc, etc.
- Remote controller batteries

# 5 NEW VEHICLE LIMITED WARRANTY

## WHAT IS NOT COVERED BY WARRANTY (cont.)

# **NOISE, VIBRATION, HARSHNESS (NVH)**

Normal noise, vibration, wear, and others considered as characteristics of the vehicle, and do not affect the quality, function or performance of the vehicle are not covered by warranty.

#### NORMAL DETERIORATION

Normal deterioration such as, but not limited to fading, discoloration, and deformation of fabric and upholstery, rubber parts, and trims, are not covered by warranty.

# INCIDENTAL OR CONSEQUENTIAL DAMAGES AND EXPENSES

Incidental or consequential damages and expenses such as but not limited to fuel, telephone calls, travel, loading inconvenience, commercial and/or personal loss, and loss of use of the vehicle are not covered by warranty.

Any economic loss including (without limitation) payment for the loss of time, inconvenience, loss of vehicle use, vehicle rental expense, lodging bills, food, other travel costs, storage charges, and other incidental or consequential loss or damage, are likewise not covered by warranty.

## **OTHERS**

Also not covered by warranty are damages resulting from airborne fallout, industrial fall out, acid rain, salt, hail and windstorms, paint scratches and dents, and road elements (sand, gravel, dust, or road debris) which results in stone chipping of paint and glass.

# NON-COMPLIANCE WITH CHANGAN'S PREVENTIVE MAINTENANCE SERVICE (PMS) SCHEDULE

Your vehicle must be regularly serviced and inspected by authorized Changan service centers according to the recommended schedule and standards. Failure to comply with this requirement will render this policy void, and damage to your vehicle regardless of cause will not be covered by warranty.





### **TRANSFERABLE**

The warranty coverage of this vehicle is transferable to all subsequent owners. The remaining portion of the warranty period will be transferred to the next owner and subject to the same conditions specified in the warranty booklet.

### **EXCLUSION OF ALL WARRANTIES**

The warranties provided in this warranty booklet are the only warranties expressed or implied by our dealer including any warranty of merchantability or fitness. Your dealer does not authorize any person to create or assume for it any other warranty obligation or liability in connection with Changan vehicles.

#### **ALTERATION OF MILEAGE**

The warranty shall not apply to any Changan vehicle whose mileage has been altered.

# OWNER'S RESPONSIBILITIES



#### **AVAILING WARRANTY SERVICE**

To avail of warranty service, it is the owner's responsibility to bring the vehicle to any authorized Changan service center. Upon determination that your vehicle is eligible for warranty coverage, the authorized Changan service center will repair your vehicle using Changan Genuine Parts free of charge.



#### **MAINTENANCE**

You are responsible for the proper operation, maintenance, and care of your Changan vehicle in accordance with the instructions specified in this Warranty Booklet and in your Owner's Manual.



#### MAINTENANCE SERVICE RECORDS

You are responsible for retaining maintenance records as it is necessary for you to show the required maintenance has been performed, as specified in this Warranty Booklet. Please make sure that the servicing dealer fills up and records in this Warranty Booklet all the PMS performed as it will be referred to when claiming a warranty.

#### **OTHERS**

When you send/take your vehicle to an authorized Changan service center, the dealer may request you to leave your vehicle for further observation, or to accompany the service personnel for a test drive to properly assess or verify your concern. Failure to adhere a reasonable request may result in incomplete determination of the service your vehicle requires.

## **AUTHORIZED CHANGAN DEALER'S DIRECTORY - NATIONAL CAPITAL REGION**

Dealer Name	Dealer Address	Contact Number
Changan E. Rodriguez	222 E. Rodriguez Sr. Ave., Quezon City	(02) 8-727-6394 (02) 8-370-4931
Changan Heroes Hills	52 Panay Ave., Quezon City	(02) 8-366-4228
Changan Commonwealth Ave.	43 Commonwealth Ave., Brgy. Holy Spirit Quezon City	(02) 8-951-2201
Changan Shaw Boulevard	G/F Shaw Zentrum Mall, 500 Shaw Blvd., Pleasant Hills, Mandaluyong City	0926-694-9958 ; 0950-307-5769 0999-870-1553 ; 0905-541-0810
Changan Alabang Muntinlupa	Alabang Zapote Road, Filinvest Corporate City, Alabang, Muntinlupa City	0927-798-1107

# 9 APPENDIX

## **AUTHORIZED CHANGAN DEALER'S DIRECTORY - LUZON PROVINCIAL**

Dealer Name	Dealer Address	Contact Number
Changan Santiago Isabela	335 Maharlika Highway, Brgy. Batal, Santiago City, Isabela	0998-242-5324 0916-911-3507
Changan Cainta Rizal	Km. 22 Ortigas Avenue Extension, Cainta Rizal	0950-307-5769 ; 0926-694-9958 0966-698-0605 ; 0905-541-0810
Changan Pagsanjan Laguna	National Highway, Brgy. Biñan, Pagsanjan Laguna	0915-463-2989 0906-634-0124
Changan Sta. Rosa Laguna	South Drive, Block 4, Lot 9 and 10, Laguna Bel Air 2, Brgy. Don Jose Sta. Rosa Laguna	(02) 8-519-4813 (049) 530-1840
Changan City of Baguio	51 Ferguson Road, Gusaid, Baguio City	0927-301-6186 0927-301-6193
Changan Bacoor	6475 Daang Hari Road, Molino, City of Bacoor, Cavite	0956-516-3521
Changan Batangas City	Diversion Road, Brgy. Balagtas, Batangas City	0917-823-0605 ; 0995-496-5001 0949-436-3025
Changan Lipa Batangas	Ayala Highway, Lipa City	0917-823-0605 ; 0905-868-6380 0951-598-5471

# **AUTHORIZED CHANGAN DEALER'S DIRECTORY - VISAYAS**

Dealer Name	Dealer Address	Contact Number
Changan Iloilo	Mc Arthur Drive, Tabuc Suba, Jaro, Iloilo City	(033) 3202475
Changan Cebu	Pedro D. Calomarde Street Corner Gorordo Ave., Kamputhaw, Cebu City	0916-769-6810

# **AUTHORIZED CHANGAN DEALER'S DIRECTORY - MINDANAO**

Dealer Name	Dealer Address	Contact Number
Changan General Santos	Diaz Bldg. Prk. Palen, National Highway, General Santos City	083)5539488; (083)3010000 (083)5522689; 0946-570-0944
Changan Davao	Km. 8, Bo. Pampanga, Davao City, 8000 Davao del sur	0917-546-2490

Maintenance Interval	(whichever	comes first)	)
mannicinanice initervat	( VVIII CII C V CI	COILLES III SU	1

Month	3	9	15	21	27	33	39	45	51	57
KM x 1,000	5	15	25	35	45	55	65	75	85	95

#### A. POWER TRAIN

Timing Belt (if equipped)	I	I Replace every 80,000 km – 100,000 km								
Drive belts *	I	I	I	I	I	ı	I	I	I	-
Engine oil and engine oil filter **	R	R	R	R	R	R	R	R	R	R
Engine Coolant	I	I	R	I	R	ı	R	I	R	1
Manual transmission fluid (if equipped)	Replace every 60,000 km or 3 years									
Automatic transmission fluid & filter (if equipped)			F	Replace	every 60	),000 km	or 3 ye	ars		
Dual clutch transmission fluid & filter (if equipped)			F	Replace	every 60	),000 km	or 3 ye	ars		
Power transfer unit oil (4WD) (if equipped)	Replace every 60,000 km or 3 years									
Cooling system (lines, hoses, and connections)	1 1 1 1 1 1 1 1					I				
Air Filter	I	Ī	R	I	R	I	R	Ī	R	I

#### **B. FUEL SYSTEM**

Fuel lines, hoses, and connections	I	I	- 1	I	I	- 1	I	I	I	ı
Fuel Filter (Euro V)	R	R	R	R	R	R	R	R	R	R
Fuel Filter (Euro VI)		Replace every 100,000 km or 4 years								
Canister (if equipped)	- 1	- 1	- 1	- 1	I	- 1	- 1	I	I	I
Canister filter (Euro VI)	ı	I	I	I	R	l	I	I	1	R

Maintenance Interval (whichever comes first)

	Wallterlande littervat (Willeliever collect inst)										
	Month	3	9	15	21	27	33	39	45	51	57
	KM x 1,000	5	15	25	35	45	55	65	75	85	95
C. IGNITION SYSTEM											
Spark Plugs (Nickel Alloy)		I	R	I	R	I	R	I	R	I	R
Spark Plugs (Iridium)		I	I	R	I	I	R	I	1	R	I
D. CHASSIS AND BODY											
Brake/Clutch Fluid		I	I	I	R	I	ı	I	R	I	I
Parking Brake (cable/motor)		- 1	I	I	I	- 1	- 1	- 1	I	I	ı
Brake lines, hoses, and connections		- 1	I	I	I	- 1	- 1	- 1	I	I	I
Disc brakes/drum and pads/shoes		- 1	I	I	I	- 1	- 1	- 1	I	I	ı
Steering gear rack, linkage, and boots		- 1	I	I	I	- 1	- 1	- 1	I	I	I
Driveshaft and boots		I	I	Ī	Ī	Ī	I	Ī	Ī	Ī	I
Tire (pressure & tread wear)		ı	I	I	I	I	ı	ı	I	I	I

		L S'		

Front suspension ball joints Bold and nuts on chassis and body

Wiring harness, connections, and lamps	I	I	I	I	1	I	1	1	I	I
Battery and charging system	I	1		- 1	1	_	_	1	- 1	- 1

## Maintenance Interval (whichever comes first)

	Month	3	9	15	21	27	33	39	45	51	57
KM x	1,000	5	15	25	35	45	55	65	75	85	95
F. AIR CONDITIONING SYSTEM											
Air conditioner refrigerant		_	_	- 1	- 1	_	- 1	1	I	_	I
Compressor/Condenser		_	_	- 1	- 1	_	- 1	1	I	_	I
Climate control air filter (if equipped)		I	1	R	1	R	I	R	Ī	R	I
A/C lines and connections		I	- 1	- 1	- 1	- 1	- 1	I	I	- 1	1

#### **LEGEND**

Inspect and if necessary, adjust, correct, clean, or replace

Replace or change R

Adjust alternator and power steering (and water pump drive belt) and air conditioner drive belt (if

equipped). Inspect and if necessary correct or replace.

Check the engine oil level and leak every 500 km or before starting a long trip.

# PREVENTIVE MAINTENANCE SERVICE RECORD 14

PMS	Mileage	Date of Service	Servicing Dealer	Repair Order No.	Service Advisor	Signature	Remarks
5,000 km or 3 months							
15,000 km or 9 months							
25,000 km or 15 months							
35,000 km or 21 months							
45,000 km or 27 months							
55,000 km or 33 months							
65,000 km or 39 months							
75,000 km or 45 months							
85,000 km or 51 months							
95,000 km or 57 months							

PMS	Mileage	Date of Service	Servicing Dealer	Repair Order No.	Service Advisor	Signature	Remarks
105,000 km or 63 months							
115,000 km or 69 months							
125,000 km or 75 months							
135,000 km or 81 months							
145,000 km or 87 months							

## NOTE:

- PMS should be performed based on mileage or month of usage whichever comes first.
- After warranty period has lapsed, continue to follow the required preventive maintenance service schedule to maintain the efficient operation, greater reliability, and longer life for your vehicle.

# PREVENTIVE MAINTENANCE SERVICE – FREE LABOR 16

## 5,000 KM AND 15,000 KM PREVENTIVE MAINTENANCE SERVICE FREE LABOR

You are entitled to free labor on the 5,000 km and 15,000 km Preventive Maintenance Services at any authorized Changan Auto Philippines service center upon presentation of the Free Labor Service Coupon in this Warranty Booklet. These maintenance services shall be performed in accordance with the Changan Preventive Maintenance Schedule at no charge except for lubricants, fluids, and filters used since they are regular maintenance service items.

You are responsible for bringing your vehicle to any authorized Changan Auto Philippines service center to avail the free labor on the 5,000 km and 15,000 km preventive maintenance service coupons. Your authorized Changan Auto Philippines service center will perform the services according to Changan standard preventive maintenance service. While any Changan Auto Philippines service center is prepared to perform warranty service. Changan recommends that you return to your selling dealer.

For your 5,000 km preventive maintenance free labor coupon to be valid, the vehicle's mileage should not exceed 6,500 km and/or 3 months whichever comes first upon inspection by the dealer.

For your 15,000 km preventive maintenance free labor coupon to be valid, the vehicle's mileage should not exceed 16,500 km and/or 9 months whichever comes first upon inspection by the dealer.

# 17 SERVICE REPAIR RECORD

SEQ.	DATE	ODOMETER	R.O. NUMBER	DESCRIPTION	SERVICING DEALER AND SIGNATURE
1					
2					
3					
4					
5					
6					
7					
8					
9					
10					

# CUSTOMER ASSISTANCE 18

## CUSTOMER SATISFACTION

Your complete satisfaction is the primary interest of your authorized Changan dealer, Changan Auto Philippines, and Changan International Corporation.

If any problem arises, we suggest that you follow the outlined Customer Assistance Procedure

### **DATA PRIVACY**

Changan Auto Philippines or authorized dealers may use, collect, process, and store the customer information provided in the customer assistance and service marketing program.

### CUSTOMER ASSISTANCE PROCEDURE

Changan International Corporation, Changan Auto Philippines, and authorized Changan dealers are dedicated to serving all your vehicle needs. Please contact your authorized Changan dealer and discuss with the Service Advisor or Customer Relation Officer if any problem/s arises.

If you feel that your concern has not been resolved. Contact the dealer Service Manager or CRM Manager who is the most interested in your overall satisfaction.

The authorized Changan dealer will ask for the following information for a better evaluation of your vehicle:

- Your name
- Address
- Contact number
- VIN (Vehicle Information Number)
- Date of purchase
- Current mileage
- Selling dealer
- PMS and service repair history
- Complete details of the problem you encountered including conditions in which it occurs.
- Any other relevant information



# 19 NOTICE OF INTENTION TO INVOKE LEMON LAW RIGHTS

To: Customer Relation Manger Name of Dealership: Address of Dealership:

Copy Furnished:

To: Customer Relation Manger Name of Manufacturer/Distributor: Address of Manufacturer/Distributor:

This constitutes a notice of my intention to invoke my rights under Republic Act No. 10642 entitled "AN ACT STRENGTHENING CONSUMER PROTECTION IN THE PURCHASE OF BRAND-NEW MOTOR VEHICLES", considering that the manufacturer, distributor, authorized dealer, or retailer, after for (4) separate attempts, has been unable to resolve the complaint indicated below.

Description of Complaint	Repair Attempts	Mileage	Date of Delivery by Consumer for Repair	Date of Repair Completion
	#1			
	#2			
	#3			
	#4			

Vehicle Make:	Mode	<b>:</b> :	Year:	

# NOTICE OF INTENTION TO INVOKE LEMON LAW RIGHTS 20

Selling Dealer:		
Address:		
Delivery Date:	Current Odometer Reading:	
Repair No.	Name and Address of Service/Repair Facility	Date of Repair
1		
2		
3		
4		
I am requesting that you  My contact information is	make a final attempt to resolve the complaint reported abo	ove.
Name:	Contact No	
Address:		
Customer Signature:	Todav's Date:	

## CHANGAN AUTO PHILIPPINES FREE LABOR SERVICE COUPON 15,000 KM PREVENTIVE MAINTENANCE

Series No: CAP-23-0001

Delivery Date:		Plate Number:					
Customer:		Contact No:					
Address:							
Vehicle Identification Number (VIN)							
Engine No:			Model:				
Date of Service:	Mileage:		Date of Purchase:				
Selling Dealer & Address:							
Servicing Dealer & Address:							
Owner's signature							
<b>Note:</b> The Servicing Dealer must fill out this card and detach it from this warranty booklet. The mileage should not exceed <b>16,500 km and/or 9 months whichever comes first</b>							

#### CHANGAN AUTO PHILIPPINES FREE LABOR SERVICE COUPON

#### 5,000 KM PREVENTIVE MAINTENANCE

Series No: CAP-23-0001

Delivery Date:		Plate Number:					
Customer:		Contact No:					
Address:							
Vehicle Identification Number	r (VIN)						
Engine No:			Model:				
Date of Service:	Mileage:		Date of Purchase:				
Selling Dealer & Address:							
Servicing Dealer & Address:							
Owner's signature							
Note: The Servicing Dealer must fill out this card and detach it from this warranty booklet. The mileage should not exceed 6,500 km and/or 3 months whichever comes first							





**Changan Philippines** 

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Plate # / CS #